

Here is a list of possible characteristics of high-quality healthcare. Please tell me how important it is to you that healthcare in Missouri have that characteristic: extremely important, very important, somewhat important, or not important?

Characteristic	All Residents	Race/Ethnicity*			Men		Women	
		Whites	African Americans	BIPOC	Non-college-educated	College-educated	Non-college-educated	College-educated
Provides safe and effective treatment	66%	65%	76%	67%	59%	57%	69%	83%
Involves you in decision-making about your care	64%	64%	75%	68%	55%	59%	71%	76%
Treats patients with dignity and respect	63%	63%	81%	65%	54%	59%	70%	74%
^Treats everyone the same regardless of income level, race, ethnicity, disability status or documentation status	59%	57%	75%	64%	50%	54%	65%	72%
Provides care designed to meet your unique health needs	54%	54%	70%	56%	46%	51%	61%	62%
Focuses on helping you prevent health problems	53%	53%	66%	53%	41%	52%	61%	62%
Is easy to get to	52%	50%	69%	61%	43%	46%	62%	58%
Is low-cost	52%	51%	64%	57%	50%	35%	57%	58%
Provides care at convenient times and locations	49%	47%	68%	56%	43%	34%	56%	61%
Simple and easy to use	49%	47%	68%	56%	43%	34%	53%	67%
Provides you the opportunity to choose your doctor or clinic	48%	46%	67%	57%	43%	37%	53%	63%
Understands and respects each patient's language and culture	45%	45%	57%	47%	35%	34%	52%	61%
Accepts Medicaid/MO HealthNet	44%	41%	65%	58%	34%	43%	58%	43%

^Not Part of Split Sample