

# What changes do I need to report while I have MO HealthNet?

When you have a MO HealthNet (Medicaid) plan, the Family Support Division (FSD) needs to know if there are certain changes that happen in your household, such as a new baby or a change in your income or address. They could affect the type of MO HealthNet you qualify for, such as switching you to a type that better fits your situation and health care needs.

## What are the changes I need to report?

Report any of these changes in your household, **within 10 days of the change**:



### Who's in your household

- New household members, such as a new spouse or baby
- Household members who have moved out



**Your address** if you moved – this is important so you get letters from the FSD in the mail



**Income**, including earnings from a job or payments from alimony, social security, or other sources



### Expenses

- Costs for shelter, such as rent, mortgage, or utilities
- Costs for dependent care, such as child care costs
- Costs for child support

## What if I don't report a change?

If you don't report a change and the FSD finds out about it, you could lose your MO HealthNet coverage.

## How do I report a change?

You can report a change in any of these 3 ways:



Online – visit the FSD website and follow the instructions: [bit.ly/FSDchanges](https://bit.ly/FSDchanges)



By phone – call the FSD at **1-855-373-4636**



In person – go to any FSD office – to find one near you, visit [dss.mo.gov/dss\\_map](https://dss.mo.gov/dss_map)

## Need more help?

Find free, virtual or in-person help from a trained assister near you. Visit [covermissouri.org](https://covermissouri.org) or call **800-466-3213** to set up an appointment.



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